

HCL TECHNOLOGIES LTD.

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September 18, 2019

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BSE Limited
Corporate Relationship Department
Phiroze Jeejeebhoy Towers
Dalal Street
Mumbai- 400 001

The Manager
National Stock Exchange of India Limited
Listing Department
Exchange Plaza
5th Floor, Plot No. C-1, Block-G
Bandra-Kurla Complex, Bandra(E)
Mumbai-400 051

BSE Scrip Code: 532281

NSE Scrip Code: HCLTECH

Subject: "Aperam selects HCL Technologies to transform end-user experience"

Dear Sir,

Enclosed please find a release on the captioned subject being issued by the Company today.

This is for your information and records.

Thanking you,

Yours faithfully,
For **HCL Technologies Limited**

Manish Anand

Manish Anand
Company Secretary

Encl:a/a

HCL



Aperam selects HCL Technologies to transform end-user experience

HCL to transform the end-user experience and IT operations for Aperam through best-in-class services based on artificial Intelligence and automation

Noida, India – Sep 18, 2019 – HCL Technologies (HCL), a leading global technology company, today announced it has secured a contract with **Aperam**, a global player in stainless, electrical and specialty steel. By partnering with HCL, Aperam aims to significantly enhance its employees' end-user experience, foster business-IT collaboration, and increase business efficiency globally.

Headquartered in Luxembourg, Aperam has customers in over 40 countries and employs about 9,800 employees globally. HCL will be providing a 24x7 multi-channel multi-lingual IT service desk for Aperam's end users, using its AI-enabled cognitive virtual assistant, DRYiCE™ Lucy, to provide first-line support. Increased automation and the use of predictive analytics will significantly reduce resolution times and help transform Aperam into a true next-generation digital workplace. In order to ensure that Aperam is realizing full value from all its IT suppliers, HCL will also be establishing an end-to-end service integration framework.

"As part of Phase 3 of the Leadership Journey® – the transformation program – we want to further transform the business and address next generation needs of Aperam's customers through new technologies, automation, digitalization and a fully connected organization," said Sandeep Jalan, Chief Financial Officer, Aperam. "Enhancing the employee user experience and improved IT service integration are key elements of this transformation program, and we believe that HCL's innovation and transformational expertise in these areas will prove value."

"Our engagement with Aperam demonstrates how HCL can enable IT transformation through its Mode 1-2-3 strategy," said Sandeep K Saxena, Executive Vice President – UK Ireland, France & Benelux, ITO, HCL Technologies. "Through our best-in-class AI and automation capabilities, and our service integration framework, Aperam will be able to be supported by innovative end users' chatbot to transform its IT operations and deliver tomorrow's technology experience, today."

About Aperam

Aperam is a global player in stainless, electrical and specialty steel, with customers in over 40 countries. The business is organised in three primary operating segments: Stainless & Electrical Steel, Services & Solutions and Alloys & Specialties. Aperam has 2.5 million tonnes of flat Stainless and Electrical steel capacity in Brazil and Europe and is a leader in high value specialty products. Aperam has a highly integrated distribution, processing and services network and a unique capability to produce stainless and specialty from low cost biomass (charcoal). Its industrial network is spread in six production facilities located in Brazil, Belgium and France. In 2018, Aperam had sales of EUR 4,677 million and steel shipments of 1.97 million tonnes. For further information, please refer to Aperam's website at www.aperam.com

About HCL Technologies

HCL Technologies (HCL) empowers global enterprises with technology for the next decade today. HCL's Mode 1-2-3 strategy through its deep-domain industry expertise, customer-centricity and entrepreneurial culture of ideapreneurship™ enables businesses transform into next-gen enterprises.

HCL offers its services and products through three business units: IT and Business Services (ITBS), Engineering and R&D Services (ERS) and Products & Platforms (P&P). ITBS enables global enterprises to transform their businesses through offerings in areas of Applications, Infrastructure, Digital Process Operations and next generational digital transformation solutions. ERS offers engineering services and solutions in all aspects of product development and platform engineering while under P&P, HCL provides modernized software products to global clients for their technology and industry specific requirements. Through its cutting-edge co-innovation labs, global delivery capabilities and broad global network, HCL delivers holistic services in various industry verticals, categorized under





Financial Services, Manufacturing, Technology & Services, Telecom & Media, Retail & CPG, Life Sciences & Healthcare and Public Services.

As a leading global technology company, HCL takes pride in its diversity, social responsibility, sustainability and education initiatives. As of 12 months ended June 30, 2019, HCL has a consolidated revenue of US\$ 8.9 billion and its 143,900 ideapreneurs operate out of 44 countries. For more information, visit www.hcltech.com

Forward-looking Statements

Certain statements in this release are forward-looking statements, which involve a number of risks, uncertainties, assumptions and other factors that could cause actual results to differ materially from those in such forward-looking statements. All statements, other than statements of historical fact are statements that could be deemed forward-looking statements, including but not limited to the statements containing the words 'planned', 'expects', 'believes', 'strategy', 'opportunity', 'anticipates', 'hopes' or other similar words. The risks and uncertainties relating to these statements include, but are not limited to, risks and uncertainties regarding impact of pending regulatory proceedings, fluctuations in earnings, our ability to manage growth, intense competition in IT services, business process outsourcing and consulting services including those factors which may affect our cost advantage, wage increases in India, customer acceptances of our services, products and fee structures, our ability to attract and retain highly skilled professionals, our ability to integrate acquired assets in a cost-effective and timely manner, time and cost overruns on fixed-price, fixed-timeframe contracts, client concentration, restrictions on immigration, our ability to manage our international operations, reduced demand for technology in our key focus areas, disruptions in telecommunication networks, our ability to successfully complete and integrate potential acquisitions, the success of our brand development efforts, liability for damages on our service contracts, the success of the companies /entities in which we have made strategic investments, withdrawal of governmental fiscal incentives, political instability, legal restrictions on raising capital or acquiring companies outside India, and unauthorized use of our intellectual property, other risks, uncertainties and general economic conditions affecting our industry. There can be no assurance that the forward-looking statements made herein will prove to be accurate, and issuance of such forward-looking statements should not be regarded as a representation by the Company, or any other person, that the objective and plans of the Company will be achieved. All forward-looking statements made herein are based on information presently available to the Management of the Company and the Company does not undertake to update any forward-looking statement that may be made from time to time by or on behalf of the Company.

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